



Booking Terms and Conditions

Your booking is accepted subject to the terms and conditions stated below. By confirming your booking, you accept that these terms and conditions will apply.

Privacy

We are committed to protecting your personal information, as we recognise the importance of your right to privacy. Royale Limousines will not provide a third party with any of your personal information, nor will it trade or sell any information to other organisations. Your personal information will be treated as confidential by Royale Limousines.

Website Sales

Customers can book their transfer online. Royale Limousines use PayPal for customer payments. You will need to have access to a printer to print your receipt, or alternatively write down the invoice number and present this to the driver. If you choose to book a transfer by phone you will incur a \$6.00 surcharge.

Child Restraints

Children aged between 0 to 7 years by law, must travel in either a capsule, baby or booster seat.

Exclusions of Liability

Royale Limousines will take all reasonable steps to ensure you have a safe and enjoyable trip. We do not take responsibility for events that are beyond our control and accept no liability for passengers missing their flights, meetings or events. If a passenger is under the influence of alcohol or drugs or believed to be physically or mentally incapable of travelling, they will not be permitted to use the transfer service offered by Royale Limousines. Royale Limousines is not liable for costs incurred as a result of a passenger precluded to travel.

Baggage, including any carry-on baggage and all personal items is the sole responsibility of the passenger. Royale Limousines will not be held liable or accept any responsibility in the event of theft or damage to passenger baggage. In respect to loss of luggage, arising from negligence, a compensation of \$300.00 for large baggage (standard suitcase size) and \$100.00 (length 48cm, height 34cm) for a carry-on baggage will be provided. Royale Limousines will not be held liable for damage to baggage as a result of normal wear and tear.

Refund Policy

A full refund will be granted, with at least 24 hours notice.